

Digital Skills Survey

New Note Orchestra – February 2021

In response to the national COVID-19 lockdown which began in March 2020, New Note Orchestra equipped members with the tools needed to connect virtually and began GarageBand training sessions to enable members to continue making music collaboratively. Members were asked to complete a survey in February 2021 to discover the impact these online sessions have had on enabling digital music production, upskilling members in general digital literacy (using the UK Government’s [‘Essential Digital Skills’](#) framework), and maintaining mental wellbeing.

		Strongly Agree	Agree	Disagree	Strongly Disagree	Positive
Q1	* I was competent with basic computer skills before lockdown (basic computer skills include using a touch screen, connecting to Wi-Fi and the internet, using the settings menu and printing).	7	5	0	0	100%
Q2	New Note helped me to improve my basic computer skills	4	4	4	0	67%
Q3	* Before lockdown I was confident using computers as a tool for communication (this includes using Zoom/Skype/Teams and WhatsApp etc.)	8	3	1	0	92%
Q4	Attending weekly online sessions with New Note helped to improve my digital communication skills	4	6	2	0	83%
Q5	* I was confident using digital music before lockdown (using a cloud storage account for music, streaming music from legal sites such as Spotify or Apple or watching streamed videos from YouTube)	1	9	0	2	83%

		Strongly Agree	Agree	Disagree	Strongly Disagree	Positive
Q6	* Before lockdown I was confident producing digital music and navigating around digital production programmes (using GarageBand, Logic, Pro etc.)	3	3	4	2	50%
Q7	The GarageBand training that New Note provided helped to improve my digital music production skills	8	4	0	0	100%
Q8	The skills I learned through the GarageBand training helped me to stay connected to other groups and friends	3	7	2	0	83%
Q9	I feel more confident using a computer since my GarageBand training	5	7	0	0	100%
Q10	My music making skills have improved since the GarageBand training	6	6	0	0	100%
Q11	The GarageBand training helped me to improve my online transacting skills (online banking, filling out forms online, downloading content, signing up to services such as Amazon, Netflix etc.)	1	5	6	0	50%
Q12	The GarageBand training helped me to improve my ability to handle information and content (find, manage, and store digital information and files, creating new folders)	5	3	4	0	67%

		Strongly Agree	Agree	Disagree	Strongly Disagree	Positive
Q13	The GarageBand training helped me to improve my awareness of online security (e.g. knowing how to manage passwords, keeping personal information secure, keeping device systems up to date)	0	7	5	0	58%
Q14	The digital training I received gave me something to focus on during lockdown	7	4	1	0	92%
Q15	Learning digital skills supported my mental health during lockdown	7	3	1	1	83%
Q16	Learning digital skills helped to reduce my loneliness	7	3	0	2	83%
Q17	I felt proud of the digital music I created	5	6	1	0	92%
Q18	The online sessions with New Note helped me to stay connected to my friends, peers, and the recovery community	8	2	0	2	83%

Questions relating to digital music production	14	10	0	0	100%
Questions relating to general digital skills	19	32	21	0	71%
Questions relating to wellbeing	37	25	5	5	86%

* Questions marked with an asterisk are baseline questions and not included in the totals above